



A message regarding
COVID-19, the Coronavirus



Dear Members of City & Police,

I'd like to take a moment to assure all of you that we are closely monitoring the Coronavirus (COVID-19) outbreak, and we are following recommendations from the Centers for Disease Control and Prevention (CDC) along with local health officials.

At City & Police, the health and well-being of our members and our employees are of utmost importance.

Here's what we are doing:

- Increasing frequency of cleaning our branches, especially in high-touch areas
- Providing education to our staff about the prevention and spread of disease
- Monitoring employee travel

Here's what our members can do:

- Wash hands often with soap and water for at least 20 seconds
- Use alcohol-based hand sanitizer when soap is not available
- Avoid touching your face, eyes, nose and mouth
- Cover your mouth when coughing or sneezing
- Avoid contact with people who are sick
- Stay home if you are not feeling well

Keep in mind, with City & Police's 24/7 electronic services, you can access your money and account information if you can't or don't want to visit us in person. Utilize **Online, Mobile** or **Telephone Banking** to perform essential banking transactions from home or on the go, and access our national network of ATMs or cash-back options when needed.

In the event we need to make changes in our service to you, we will post notices at our offices and at CityFCU.com.

Should you have any questions, please feel free to reach out to us at (904) 353-2240. We thank you for your trust in us to serve you safely during this time, and we wish you and your family good health.

Aaron Logue, *President & CEO*
City & Police FCU